

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI
This 05th day of May'2025
C.G.No.343/2024-25/Chittoor Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao Member (Finance)
***Between* Sri. S.L. Anjani Kumar Member (Technical)**

Sri. M. Reddy Kumar, Burujupally (V),
Nellimanda (P), Somala (M),
Chittoor Dist.

Complainant

AND

1. Superintending Engineer/O/Chittoor
2. Dy.Executive Engineer/O/ Sodum
3. Executive Engineer/O/Punganur
4. Assistant Accounts Officer/ERO/ Sodum

Respondents

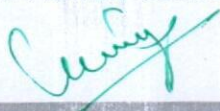
This complaint came up for final hearing before this Forum through video conferencing on 05.05.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint stating that he is having house service connection SC.No.5831406000002 and he received CC bill for February2025 for Rs.961/- which is very excessive amount and hence the bill is to be revised.

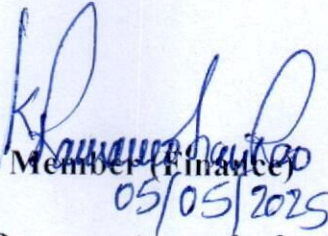


02. The said complaint was registered as C.G.No.343/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint they sent the meter for testing to the LT Meter Lab at Chittoor which issued test report stating that the meter is healthy and as such the CC bill under question was issued for the actual consumption of the power by the complainant.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they sent the meter for testing and the test report states that the meter is healthy and as such the CC bill under question was issued for actual consumption of the power. Since the test report states that the meter is healthy, the question of revision of CC bill for February'2025 does not arise. We find no merit in the complaint and it is dismissed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar,

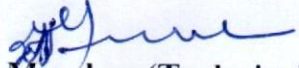


Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 05th day of May'2025.


Member (Finance)
05/05/2025


CHAIRPERSON


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents


Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedeverapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.


05/05/2025

